**UCP EVV4 : Supports to be provided – 11/25/19**

The Federal 21st Century Cares Act requires Electronic Visit Verification (EVV) to be fully operational by January 1st, 2020.  PA aims to be fully compliant and therefore requires ALL providers in PA to be compliant.

The MatrixCare Mobile app is the tool we will be using as the electronic method to collect the GPS location, clock-in and clock-out times, and documentation of all tasks provided by each and every SSP.

When using the mobile app there is no longer a need for ME's to sign timesheets.

There will be two four-week roll-outs:

1. Starting December 1, 2019
2. Starting December 15, 2019

Each four-week roll-out will encompass 2 two-week periods

1. The first two-week period is a "pilot" using BOTH paper timesheets AND the new mobile app (EVV)
2. The second two-week period will be all mobile app (EVV)

We understand that this change will impact you.  We have tested the roll-out of MatrixCare Mobile app across earlier groups to help us improve this process.  (We can always improve, and welcome input.)

This is the fourth email that we have sent out regarding this change.  There will be a total of 7 as there is a lot of information to convey.

There are six supports being provided:

1. The four-week roll-out period
   1. The initial two-week period where both paper and the mobile app will be used
   2. The second two-week period where only the mobile app will be used
2. These emails
   1. Intro to the program
   2. EVV Overview
   3. Schedule of activities
   4. Supports to be provided
   5. Process changes
   6. Privacy and security concerns addressed
   7. Tips, tricks, and traps
3. Training website
   1. <http://training.ucptechcentral.org/agency-with-choice/training-agency-with-choice/>
   2. Videos
   3. Documents
4. Emergency Back-up Contact numbers
   1. Camp Hill: 866-662-1232
   2. Selinsgrove: 866-839-0532
5. Public session's through-out the UCP service area
   1. Times to be announced

Northumberland- 12/5/19

Centre – 12/6/19

Lancaster 12/10/19

Lycoming/Clinton 12/13/19

Dauphin 12/18/19

CMSU 12/20/19

Cumberland/Perry 12/23/19

Lebanon TBD

* 1. This will be an opportunity to receive in person support from UCP staff

1. Your Instructor
   1. You can reach out to them to address your questions and concerns.

Camp Hill 717-737-3477

Selinsgrove 888-663-3304

Thank you.