

## Signing into the Mobile Caregiver App

To sign in to the MatrixCare Home Care Mobile app:

1. On the Sign in page, enter your **Username**, **Password**, and **Tenant** code.

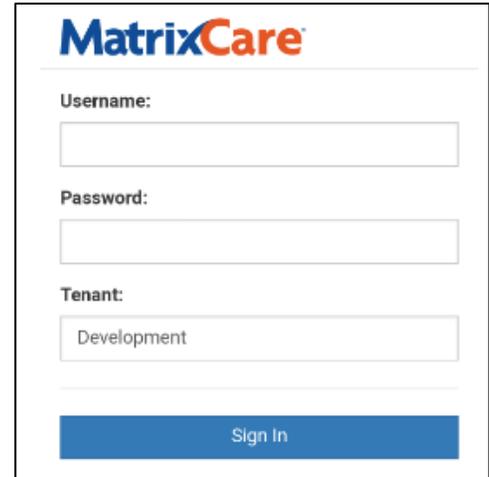
**Important!** The Tenant code shown is for illustration only. Your agency will have a specific Tenant code for you to enter.

**Note:** The password is case-sensitive.

2. Tap Sign In.

A page opens prompting you to create a new passcode.

3. Create a 4-digit passcode. This passcode is used to open the app and will also be used as your digital signature pin. Enter your 4-digit passcode.
4. Verify by re-entering your 4-digit passcode again.



The screenshot shows the MatrixCare sign-in interface. At the top is the MatrixCare logo. Below it are three input fields: 'Username:', 'Password:', and 'Tenant:'. The 'Tenant:' field contains the text 'Development'. At the bottom is a blue button labeled 'Sign In'.