Signing into the Mobile Caregiver App

To sign in to the MatrixCare Home Care Mobile app:

1. On the Sign in page, enter your **Username**, **Password**, and **Tenant** code.
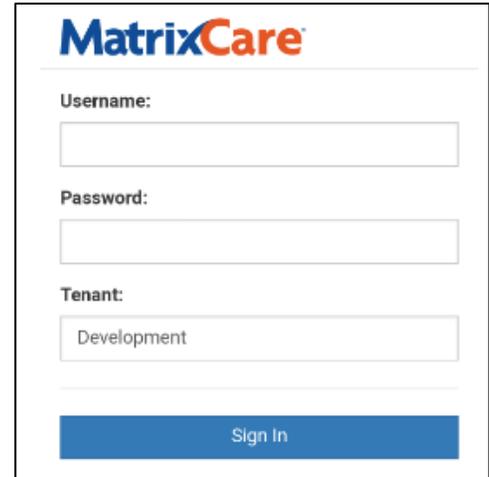
   Important! The Tenant code shown is for illustration only. Your agency will have a specific Tenant code for you to enter.

   Note: The password is case-sensitive.

2. Tap Sign In.

   A page opens prompting you to create a new passcode.

3. Create a 4-digit passcode. This passcode is used to open the app and will also be used as your digital signature pin. Enter your 4-digit passcode.

4. Verify by re-entering your 4-digit passcode again.